

## BBB Reliability Report for Eads Fence Co., Inc.

A BBB Accredited business since 1/22/1992

### Rating: A+

BBB issues Reliability Reports on all businesses, whether or not they are BBB accredited. If a business is a BBB Accredited Business, it is stated in this report.



### BBB Accreditation

This business has been a BBB Accredited Business since January 1992. This means it supports BBB's services to the public and meets our [BBB accreditation standards](#).

### BBB Rating

Based on BBB files, this business has a BBB Rating of A+

[Click here for an explanation of BBB Ratings.](#)

### Business Contact & Profile

Business Name: [Eads Fence Co., Inc.](#)  
[Eads Fence Company](#)

Business Address: 131 Broadway Street  
Loveland, OH 45140

Original Business Start Date: 1/1/1980

Type of Entity: Corporation

Principal: R. Dale Eads , President

Phone Number: (513) 677-4040  
(513) 677-4040  
(800) 699-0643  
(859) 689-7222

Email Address: [info@eadsfence.com](mailto:info@eadsfence.com)

BBB Accreditation: This business is a BBB Accredited Business

Date Joined BBB: 1/22/1992

Type of Business: FENCE  
DOOR & GATE OPERATING DEVICES

Website Address: <http://www.eadsfence.com>

### Products & Services

This company offers ornamental aluminum & PVC fencing, custom wood & other residential & commercial fencing, gates & operators.

### Business Management

Mr. R. Dale Eads , President

### Licensing

This business is in an industry that may require professional licensing, bonding or registration. BBB encourages you to check with the appropriate agency to be certain any requirements are currently being met.

## Customer Complaint History

When considering complaint information, please take into account the business's size and volume of transactions, and understand that the nature of complaints and a firm's responses to them are often more important than the number of complaints.

BBB processed a total of 5 complaint(s) about this business in the last 36 months, our standard reporting period. Of the total 5 complaint(s) closed in the last 36 months, 3 were closed in the last 12 months.

These complaints [concerned](#):

- 1 regarding [Contract Disputes](#)
- 1 regarding [Guarantee Or Warranty Issues](#)
- 1 regarding [Repair Issues](#)
- 2 regarding [Service Issues](#)

These complaints were [closed](#) as:

- 2 [Administratively Closed](#)
- 3 [Resolved](#)

## Government Action(s)

BBB has no information regarding government actions at this time.

## Advertising Review

BBB has no information regarding advertising review at this time.

## Industry Tips

The BBB suggests that you solicit two or three bids for any remodeling work you are planning. Don't automatically accept the lowest offer. Make sure all bids are based on the same set of specifications and materials to be used. Ask for references and inspect finished projects. Check to see if the contractor is a member of a professional association, which has standards for members.

Make sure the contractor is in compliance with all local licensing, bonding, and insurance requirements, and that any necessary building permits are obtained.

Never sign a blank or partially blank contract. Some companies have a policy of charging a trip fee, to offset gasoline prices, in addition to the charges for the actual service. The BBB suggests that you inquire about trip fees prior to contracting with a company. Before paying, get a sworn statement that all bills for material and labor have been paid for by the contractor. Typically a down payment of one third of the total contract price is made with additional payments made after completion of each phase of work; final payment should not be made until work is completed and you have inspected the work.

You may wish to consider allowing the contractor to arrange for the financing of the job. If a contractor arranges the financing, the consumer may be able to hold the finance company responsible for any problems. Whenever obtaining financing, be sure that you fully understand the terms and conditions of the loan. Be sure to have complete details of the financing agreement, especially if a second mortgage of your home is used as security for the remodeling work.

You may want to inquire about inserting an arbitration clause into the contract in case any problems occur.

## BBB Copyright and Reporting Policy

As a matter of policy, BBB does not endorse any product, service or business.

BBB Reliability Reports are provided solely to assist you in exercising your own best judgment. Information in this BBB Reliability Report is believed reliable, but not guaranteed as to accuracy.

BBB Reliability Reports generally cover a three-year reporting period. BBB Reliability Reports are subject to change at any time.

If you choose to do business with this business, please let the business know that you contacted the BBB for a BBB Reliability Report.

Report as of: 1/13/2009

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